

STUDENT RESOURCES

DURING REMOTE INSTRUCTION

RESOURCES:

GENERAL HEALTH

(ILLNESS, INJURY, FOLLOW-UP VISITS INCLUDING ADHD, MENTAL HEALTH MEDICATIONS, ASTHMA, DIABETES, HYPERTENSION, ETC.)

STATUS:

- Those exhibiting COVID-19 symptoms should immediately call the Auburn Medical Clinic at 334-844-9825 or after hours at 334-528-SICK (7425).
- Operating hours: Monday to Friday 8:30 a.m. to noon, 1 to 5 p.m.
- After hours: 1-855-201-0107.

OIT IT SERVICE DESK

(QUESTIONS OR REQUESTS FOR ASSISTANCE WITH CAMPUS IT RESOURCES)

STATUS:

- Available for calls/chat/email/self-help/assistance via Zoom
- 7:45 a.m.–4:45 p.m. Monday–Friday
- 8:30 a.m.–4:30 p.m. Monday–Friday (Zoom Room)

STUDENT TECHNOLOGY

(STUDENT TECHNOLOGY NEEDS, REMOTE LEARNING NEEDS, ETC.)

STATUS:

- Available via email.

ACADEMIC SUPPORT

(ACADEMIC COACHING, STUDY PARTNERS, SUPPLEMENTAL INSTRUCTION, ETC.)

STATUS:

- All services are free and modified for remote delivery.
- Available via email/Zoom.

ORIENTATION

(CAMP WAR EAGLE (FRESHMEN) AND SOS (TRANSFER STUDENTS), ETC.)

STATUS:

- Available for calls/emails/Zoom.

CAMPUS HOUSING

(STUDENTS THAT NEED TO REMAIN ON CAMPUS, STUDENTS SELECTING HOUSING FOR FALL 2020, ETC.)

STATUS:

- Available for emails.
- For residents remaining in the halls who may need assistance, the phone number for the area coordinator on call is located in the lobby of each hall.

DINING SERVICES

(DINING PLANS, MEALS FOR STUDENTS REMAINING ON CAMPUS, ETC.)

STATUS:

- Available for calls/emails.
- Serving food to students authorized to remain on campus at Village Dining.

GREEK LIFE

(FRATERNITY & SORORITY LIFE OPERATIONS, GREEK HOUSING, ETC.)

STATUS:

- Available for calls/emails.
- On-campus Greek houses are closed and have suspended operations.

MENTAL HEALTH

(DEPRESSION, ANXIETY, SUICIDAL IDEATION, ETC.)

STATUS:

- Available for calls and consultations
- After hours and weekends are handled by regular tele-med services.

CONTACT:

MEDICAL CLINIC

334-844-4416

auburn.edu/medical

Online using the FollowMy Health Portal

OFFICE OF INFORMATION TECHNOLOGY

334-844-4944

auburn.edu/oit (self-help, links to help, links to chat)

aub.ie/sdhelp (Zoom Room)

AUBURN UNIVERSITY BOOKSTORE

334-844-1352

www.aubookstore.com

books@auburn.edu

ACADEMIC SUPPORT

334-844-5972

academicsupport.auburn.edu

academic_support@auburn.edu

FIRST YEAR EXPERIENCE

334-844-4501

fye.auburn.edu

fyedesk@auburn.edu

UNIVERSITY HOUSING

334-844-4580

auburn.edu/housing

housing@auburn.edu

CAMPUS DINING

334-844-8504

auburn.edu/dining

dining@auburn.edu

GREEK LIFE

334-844-4600

greeklife.auburn.edu

greek@auburn.edu

STUDENT COUNSELING & PSYCHOLOGICAL SERVICES

334-844-5123

auburn.edu/scps

PARENT & FAMILY RESOURCES

(PARENT & FAMILY ASSOCIATION, FAMILY PORTAL, GENERAL SUPPORT, ETC.)

STATUS:

- Available for calls/emails.
- Providing same communication as during the rest of the year.

PARENT & FAMILY RESOURCES

334-844-1493
parentandfamily.auburn.edu
parent@auburn.edu

PERSONAL CHALLENGES/GENERAL CONCERNS

(CRITICAL INCIDENTS, HARDSHIPS, EMERGENCIES, ERRATIC BEHAVIOR, DISTRESS, FOOD INSECURITY, ETC.)

STATUS:

- Available for calls/emails.
- Campus Food Pantry users can request assistance via email.

AUBURN CARES

334-844-1305
aucares.auburn.edu
auburncares@auburn.edu

HEALTH & WELLNESS RESOURCES

(ALCOHOL OR DRUG ABUSE, HEALTHY CHOICES, SUICIDE PREVENTION, NUTRITION SERVICES, SLEEPING TIPS, ETC.)

STATUS:

- Available for calls/emails/video meetings.
- Hosting individual appointments for substance use services and nutrition appointments via Zoom.

HEALTH PROMOTION & WELLNESS SERVICES

334-844-1528
auburn.edu/hpws
hpws@auburn.edu

INTERPERSONAL VIOLENCE

(SEXUAL VIOLENCE, DOMESTIC VIOLENCE, STALKING, HARASSMENT, ETC.)

STATUS:

- Available for calls/emails/video chats.

SAFE HARBOR

334-844-7233 (24/7 Crisis Line)
auburn.edu/safeharbor
safeharbor@auburn.edu

STUDENT INVOLVEMENT

(GOVERNANCE, PROGRAMMING, LEADERSHIP, SERVICE, ETC.)

STATUS:

- Available for calls/emails.

STUDENT INVOLVEMENT

334-844-4788
involve.auburn.edu
involve@auburn.edu

FIRST YEAR SEMINARS/LEARNING COMMUNITIES

(STUDENTS ENROLLED SPRING 2020 OR THOSE SEEKING INFORMATION ABOUT ENROLLING IN ONE IN FALL 2020)

STATUS:

- Available for calls/emails.

FIRST YEAR EXPERIENCE

334-844-5721
aub.ie/fys
fys@auburn.edu

CAREER SERVICES

(MAJOR EXPLORATION, CAREER COUNSELING, RESUME & COVER LETTER WRITING, INTERNSHIPS/CO-OPS, JOB SEARCH ASSISTANCE, ETC.)

STATUS:

- Available for calls/emails.
- Available for virtual appointments scheduled via Handshake.

UNIVERSITY CAREER CENTER

334-844-4744
career.auburn.edu
aucc@auburn.edu

CAMPUS EVENTS

(STUDENT CENTER RESERVATIONS, EVENT BOOKINGS, ETC.)

STATUS:

- Student Center main doors are open during business hours.
- Available for calls/emails.

STUDENT CENTER

334-844-1320
studentcenter.auburn.edu
reservations@auburn.edu

RECREATION AND WELLNESS

(FITNESS, INTRAMURAL SPORTS, ETC.)

STATUS:

- Available for calls/emails.
- Facilities are closed at this time.

CAMPUS RECREATION

334-844-0023
campusrec.auburn.edu

GENERAL QUESTIONS ABOUT CAMPUS LIFE

STUDENT AFFAIRS MAIN OFFICE

334-844-1304
studentaffairs.auburn.edu
vpsa@auburn.edu

