## STUDENT RESOURCES DURING REMOTE INSTRUCTION

### RESOURCES:

#### GENERAL HEALTH
*(ILLNESS, INJURY, FOLLOW-UP VISITS INCLUDING ADHD, MENTAL HEALTH MEDICATIONS, ASTHMA, DIABETES, HYPERTENSION, ETC.)*

STATUS:
- Those exhibiting COVID-19 symptoms should immediately call the Auburn Medical Clinic at 334-844-9825 or after hours at 334-528-SICK (7425).
- Operating hours: Monday to Friday 8:30 a.m. to noon, 1 to 5 p.m.
- After hours: 1-855-201-0107.

#### OIT IT SERVICE DESK
*(QUESTIONS OR REQUESTS FOR ASSISTANCE WITH CAMPUS IT RESOURCES)*

STATUS:
- Available for calls/chat/email/self-help/assistance via Zoom
- 7:45 a.m.–4:45 p.m. Monday–Friday
- 8:30 a.m.–4:30 p.m. Monday–Friday (Zoom Room)

#### STUDENT TECHNOLOGY
*(STUDENT TECHNOLOGY NEEDS, REMOTE LEARNING NEEDS, ETC.)*

STATUS:
- Available via email.

#### ACADEMIC SUPPORT
*(ACADEMIC COACHING, STUDY PARTNERS, SUPPLEMENTAL INSTRUCTION, ETC.)*

STATUS:
- All services are free and modified for remote delivery.
- Available via email/Zoom.

#### ORIENTATION
*(CAMP WAR EAGLE (FRESHMEN) AND SOS (TRANSFER STUDENTS), ETC.)*

STATUS:
- Available for calls/emails/Zoom.

#### CAMPUS HOUSING
*(STUDENTS THAT NEED TO REMAIN ON CAMPUS, STUDENTS SELECTING HOUSING FOR FALL 2020, ETC.)*

STATUS:
- Available for emails.
- For residents remaining in the halls who may need assistance, the phone number for the area coordinator on call is located in the lobby of each hall.

#### DINING SERVICES
*(DINING PLANS, MEALS FOR STUDENTS REMAINING ON CAMPUS, ETC.)*

STATUS:
- Available for calls/emails.
- Serving food to students authorized to remain on campus at Village Dining.

#### GREEK LIFE
*(FRATERNITY & SORORITY LIFE OPERATIONS, GREEK HOUSING, ETC.)*

STATUS:
- Available for calls/emails.
- On-campus Greek houses are closed and have suspended operations.

#### MENTAL HEALTH
*(DEPRESSION, ANXIETY, SUICIDAL IDEATION, ETC.)*

STATUS:
- Available for calls and consultations
- After hours and weekends are handled by regular tele-med services.

### CONTACT:

#### MEDICAL CLINIC
334-844-4416
auburn.edu/medical
Online using the FollowMy Health Portal

#### OFFICE OF INFORMATION TECHNOLOGY
334-844-4944
auburn.edu/oit (self-help, links to help, links to chat)
aub.ie/sdhelp (Zoom Room)

#### AUBURN UNIVERSITY BOOKSTORE
334-844-1352
www.aubookstore.com
books@auburn.edu

#### ACADEMIC SUPPORT
334-844-5972
academicsupport.auburn.edu
academic_support@auburn.edu

#### FIRST YEAR EXPERIENCE
334-844-4501
fye.auburn.edu
fyedesk@auburn.edu

#### UNIVERSITY HOUSING
334-844-4580
auburn.edu/housing
housing@auburn.edu

#### CAMPUS DINING
334-844-8504
auburn.edu/dining
dining@auburn.edu

#### GREEK LIFE
334-844-4600
greeklife.auburn.edu
greek@auburn.edu

#### STUDENT COUNSELING & PSYCHOLOGICAL SERVICES
334-844-5123
auburn.edu/scps
**PARENT & FAMILY RESOURCES**
(PARENT & FAMILY ASSOCIATION, FAMILY PORTAL, GENERAL SUPPORT, ETC.)

**STATUS:**
- Available for calls/emails.
- Providing same communication as during the rest of the year.

**PERSONAL CHALLENGES/GENERAL CONCERNS**
(CRITICAL INCIDENTS, HARDSHIPS, EMERGENCIES, ERRATIC BEHAVIOR, DISTRESS, FOOD INSECURITY, ETC.)

**STATUS:**
- Available for calls/emails.
- Campus Food Pantry users can request assistance via email.

**HEALTH & WELLNESS RESOURCES**
(ALCOHOL OR DRUG ABUSE, HEALTHY CHOICES, SUICIDE PREVENTION, NUTRITION SERVICES, SLEEPING TIPS, ETC.)

**STATUS:**
- Available for calls/emails/video meetings.
- Hosting individual appointments for substance use services and nutrition appointments via Zoom.

**INTERPERSONAL VIOLENCE**
(SEXUAL VIOLENCE, DOMESTIC VIOLENCE, STALKING, HARASSMENT, ETC.)

**STATUS:**
- Available for calls/emails/video chats.

**STUDENT INVOLVEMENT**
(GOVERNANCE, PROGRAMMING, LEADERSHIP, SERVICE, ETC.)

**STATUS:**
- Available for calls/emails.

**FIRST YEAR SEMINARS/LEARNING COMMUNITIES**
(STUDENTS ENROLLED SPRING 2020 OR THOSE SEEKING INFORMATION ABOUT ENROLLING IN ONE IN FALL 2020)

**STATUS:**
- Available for calls/emails.

**CAREER SERVICES**
(MAJOR EXPLORATION, CAREER COUNSELING, RESUME & COVER LETTER WRITING, INTERNSHIPS/CO-OPS, JOB SEARCH ASSISTANCE, ETC.)

**STATUS:**
- Available for calls/emails.
- Available for virtual appointments scheduled via Handshake.

**CAMPUS EVENTS**
(STUDENT CENTER RESERVATIONS, EVENT BOOKINGS, ETC.)

**STATUS:**
- Student Center main doors are open during business hours.
- Available for calls/emails.

**RECREATION AND WELLNESS**
(FITNESS, INTRAMURAL SPORTS, ETC.)

**STATUS:**
- Available for calls/emails.
- Facilities are closed at this time.

**GENERAL QUESTIONS ABOUT CAMPUS LIFE**

**PARENT & FAMILY RESOURCES**
334-844-1493  
parentandfamily.auburn.edu  
parent@auburn.edu

**PERSONAL CHALLENGES/GENERAL CONCERNS**
334-844-1305  
aucares.auburn.edu  
auburncares@auburn.edu

**HEALTH & WELLNESS RESOURCES**
334-844-1528  
auburn.edu/hpws  
hpws@auburn.edu

**INTERPERSONAL VIOLENCE**
334-844-7233 (24/7 Crisis Line)  
auburn.edu/safeharbor  
safeharbor@auburn.edu

**STUDENT INVOLVEMENT**
334-844-4788  
involve.auburn.edu  
involve@auburn.edu

**FIRST YEAR EXPERIENCE**
334-844-5721  
aub.ie/fys  
fys@auburn.edu

**CAREER SERVICES**
334-844-4744  
career.auburn.edu  
aucc@auburn.edu

**CAMPUS EVENTS**
334-844-1320  
studentcenter.auburn.edu  
reservations@auburn.edu

**RECREATION AND WELLNESS**
334-844-0023  
campusrec.auburn.edu

**GENERAL QUESTIONS ABOUT CAMPUS LIFE**
334-844-1304  
studentaffairs.auburn.edu  
vpUSA@auburn.edu